

Media Release

January 9, 2017

*****For Immediate Release*****

City of Watertown Payment Website Information

On Friday, 1/6/2017, the City of Watertown was made aware by a resident that they paid their water bill online at: www.doxo.com/info/city-watertown-water-dept-wi. This is not a website affiliated with the City of Watertown. The company is legitimate; however the City has no official connection or affiliation with the company. The City of Watertown Water Department has official payment options posted on the City of Watertown website at: http://www.ci.watertown.wi.us/departments/payment_options.php#.WHPqEijruUk

Payment options include:

- 1) Automatic Payment, complete application and return the form with a voided check to the Water Dept.
- 2) Online Payments through: paymentservicenetwork.com
- 3) Payments by phone at 1-877-885-7968. Credit cards are accepted for payments made by phone; however, you will be charged a nominal fee.
- 4) In Person or by Mail - make payments by cash, check or money order at City Hall from 8:00 a.m. to 4:30 p.m., Monday-Friday or mail payments to the Water Department at P.O. Box 477, Watertown, WI 53094-0477. Make checks payable to "Watertown Water Department"

The Watertown Water Department encourages residents to use the official payment options outlined by the Water Department and to be cautious when completing online bill payments.

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